

Terms and conditions for general public.

A) SUBJECT

The terms and conditions contained in this document are intended to establish the conditions which apply to the use and access of the medmesafe intermediation platform (hereinafter the "platform") by Individuals who are registered as users on the platform which is operated by PROMETUM SPAIN, S.L.U., (hereinafter "medmesafe"), tax identification number (NIF) B87614269, registered office at calle Zurbano nº 92 (6º Dcha), 28003 Madrid, Spain, and address for notification purposes at calle Zurbano nº 92 (6º Dcha), 28003 Madrid, Spain, registered in the Commercial Register of Madrid in Volume 35024, Folio 110, Section 8, Sheet M-629889, Entry 1.

Registration on the platform allows the Individual or registered user to access and engage the services provided by third-party service providers through the medmesafe platform.

Third-party service providers who act through medmesafe consist of professionals, medical professionals or practitioners (who provide services, if requested by the Individuals) and laboratories, distributors, companies (which perform the analyses and services requested by the Individuals).

The condition of the Individual is obtained through the completion and submission of a registration form for Individuals by the user which is available on the platform.

The Individual is aware that they are solely and exclusively responsible for their registration and use of the services offered through the platform. In addition, the Individual is obliged to use the offered services exclusively for private purposes and/or on the basis of the legal relationship linking them to the third parties who provide their services through the medmesafe platform. This excludes any type of subsequent use of such services for profit. Otherwise, the Individual must report any kind of benefit, direct or indirect.

medmesafe hereby informs the Individual of these Terms and Conditions of Use for Individuals which are supplemented by the [Website Usage Policy](#); whose terms are fully applicable and complementary to these conditions in matters not expressly covered in the same; the [Privacy policy](#); the [Cookie Policy](#); the [Special Conditions of Contract](#) and/or those other conditions which, where appropriate, govern the access to and use of certain services offered by third parties through the platform which must be fully and expressly accepted by the Individual when registering on the platform and/or when procuring the services offered by third parties through the platform.

If these terms and conditions are replaced by others, in whole or in part, these updated terms and conditions must be accepted in an identical manner to the ones previously accepted.

In the event the Individual does not accept these terms and conditions, they must refrain from registering on the platform and must leave the platform.

B) REQUIREMENTS FOR THE USE OF THE SERVICES OFFERED THROUGH THE PLATFORM

To procure and use the services offered by the third-party service providers acting through the platform, the Individual must be a registered user.

User Registration:

User registers on the platform by completing the registration form. Once the registration form has been completed, the Individual will receive a confirmation notification to verify his identity and to confirm that he actually intends to register as a user on the platform.

Once registered, the Individual can access the platform by entering his login and chosen password. This will give him access to a private area where he can amend his data and add the information and track the process of the service requested by the Individual will be stored.

The Individual shall be responsible for the security of the passwords required to access the platform and is obliged to keep his user name and password safe. In addition, the Individual must notify medmesafe immediately of any non-consensual use of the platform.

User Pre-registration:

In this case, the professional advising the Individual may pre-register him on the platform at his request.

This process is the same as the user registration process with the exception that in this case, the professional is already assigned to the Individual in order for him to be able to access the Individual's file or record.

As in the previous case, the Individual will receive a confirmation notification to verify his identity and to confirm that he actually intends to register as a user on the platform. The notification will also contain information on the professional who pre-registered him and who is assigned to his file or record as well as on the product which has been prescribed to him.

Assignment of a Professional:

Once registered, the Individual may assign a professional and who is registered on the platform to their file or record. Once the professional has been assigned, he is in charge of the Individual's record. As a result, he can access the information contained within the record.

Therefore, if the Individual wishes to receive advisory or telecare services in relation to the results which are offered by the professional through the platform, he must assign a professional referenced by medmesafe to his file.

C) DEREGISTRATION OF A USER

The Individual may cancel their account at any time using the mechanism offered on the platform for such purpose. In this case, the system will send the Individual a message explaining the cancellation process and the consequences of such. The message will also specify the period during which the Individual may download any information they had stored on the platform. Once this period has elapsed, and at the request of the Individual, the account will be terminated and the information deleted.